

Avoiding SCAM and SPAM attacks

SPAM and SCAM

- **SPAM** is generally understood to be **any** unwanted or unsolicited message via text, email or voice.
- A **SCAM** is generally understood to be malicious in intent and is often delivered within a spam message

Basic steps to control Spam



- Incoming spam and scam attacks almost always contain data which identifies the call as unwanted and from dubious sources
- These data can be seen by the recipient (You), eg in emails (by hovering over sender's URL), AND by your phone and computer via the message metadata
- **You manually** control the hover button eg *when suspicious email is viewed*, but your device can **automatically** filter the incoming spam *before* you see it.

Manually control Spam

- If it is an SMS text message on your phone, hold finger on the message and then select the 'report as spam/block message' option
- You can also UNSUBSCRIBE from annoying emails, usually by selecting the 'unsubscribe' link at the bottom of the offending email.

Automatically Block incoming Spam

Including incoming SPAM text messages (and spam calls to your Android phone):

- Open the **Text**  (or Phone ) App on your phone
- **Tap the three dots** in top RH corner of your screen
- Select '**SETTINGS**' option
- Select '**spam protection**' (or 'Caller ID and spam')
- Select '**Enable spam protection**' (or 'Filter spam calls')
- Return to home screen

Local Scam Alerts – January 2021

Menu Geoff.jane A Notice About Your Norton Protection

← Reply Reply All → Forward Snooze Delete

Geoff.jane A Notice About Your Norton Protection Thu 01/10/2020 23:44

From **Support** abjtadbgv@entrancedisha.com

Warning: Images from this sender. To preserve privacy, external content was not downloaded.

Send mail Add to Contacts

©Norton2021

Norton

Your Norton Antivirus Subscription has expired on Jan 09, 2021

We noticed that your Norton subscription has expired on this account: (geoff.jane@ntlworld.com). Your PC is vulnerable to viruses and other threats!

Renew now and Save **65% off.**

Windows taskbar: eM Client, Geoff.jane A..., C:\Users\Geo..., Lost Activati..., Avoiding SC..., 11:41 10/01/2021

Local Scam Alerts – January 2021

The screenshot shows an email interface with the subject line "check your prize at Morrisons survey". The email header includes "From Morrisons" and the sender address "Morrisons ziydmc792tza2dbp7@maste...". A blue box is overlaid on the email content with the text "TESTERS WANTED GET & TEST NEW SHAVING PRODUCTS FOR FREE". The Windows taskbar at the bottom shows the date as 10/01/2021 and the time as 12:14. Three blue arrows point to the subject line, the sender name, and the sender email address.

Menu check your prize at Morrisons survey

check your prize at Morrisons survey

From Morrisons

Morrisons ziydmc792tza2dbp7@maste...

Send mail Add to Contacts

TESTERS WANTED
GET & TEST
NEW SHAVING PRODUCTS
FOR FREE

12:14
10/01/2021

Local Scam Alerts – January 2021

The image shows a screenshot of an email client window. The email title is "Final*Notice:Subscription Ended, Please Confirm Your Registration!". The sender is "help center security" with the email address "support@thesource.com". The email content includes a red greeting "Hi, GEOFF.JANE", a blue warning "You're Not Secure!", and a red call to action "Please RENEW NOW (Save 80% OFF) Your Subscription Has Expired Today!!". A large red banner at the bottom of the email content reads "MCAFEE ANTIVIRUS RENEWAL PROCESS". Blue arrows point from the title, sender, and the red banner to the main title of the slide. The Windows taskbar at the bottom shows the time as 12:17 on 10/01/2021.

Final*Notice:Subscription Ended, Please Confirm Your Registration!

From [help center security](#)
support@thesource.com

Hi, GEOFF.JANE

You're Not Secure!

Please RENEW NOW (Save 80% OFF)
Your Subscription Has Expired Today!!

MCAFEE ANTIVIRUS RENEWAL PROCESS

12:17
10/01/2021

Local Scam Alerts – January 2021

The screenshot shows an email interface with the following elements:

- Subject:** Switch Your Energy Provider! Get A Pound 20 Amazon Voucher
- From:** AMAZON.CO.UK (with a red 'A' icon)
- Sender Address:** zYDmc792tzLa2DBP7@har... (with a red 'A' icon)
- Date:** Thu 01/10/2020 23:44
- Body Content:**
 - Logo: CLEAR ENERGY SWITCHING
 - Headline: Switch Your Energy Provider! Get A £20 Amazon Voucher
 - Text: You could Save money every month.
 - Text: It's incredibly fast and easy, we do the hard work for you.
 - Text: Plus you get a free Amazon
 - Image: An Amazon.co.uk gift card for £20.

Three blue arrows point to the subject line, the sender's name, and the gift card image, highlighting key elements of the scam.



**Keep up-to-date with
what's going on in your area**

Sign up now for updates

<https://www.northamptonshireneighbourhoodalert.co.uk/>

COVID-19 vaccination scam alert

- We are aware that some people are receiving fraudulent **calls and text messages** offering the COVID-19 vaccination.
- In some cases, people are asked to press a number on their keypad or to send a text message to confirm they wish to receive the vaccine.
- Jabs are only being offered to members of the public over 80
- The NHS will NEVER ask you to press a button on your keypad or send a text asking you to confirm you want the vaccine.
- NEVER ask for payment for the vaccine or for your bank details.
- If you receive a call you believe to be fraudulent, hang up. If you believe you have been the victim of fraud or identity theft you should report this directly to Action Fraud on 0300 123 2040

NHS Northampton scam

- **Be aware of the following scams and people offering or selling**
- Virus testing kits – these are only offered by NHS
- Vaccines or miracle cures – there is currently no vaccine or cure
- Overpriced or fake goods to protect yourself from coronavirus such as anti-bacterial products
- Shopping or medication collection services
- Breached stay home regulations scam: Fraudulent text messages from .GOV.UK issuing fines for leaving homes
- Free school meals scam: Fraudulent messages to parents entitled to free school meals requesting bank details.